Payer ID: 72128

Vantage Health Plan, Inc.
835

EDI Enrollment Instructions:

- Online enrollment through the Vantage Provider Portal is required. For assistance with the portal, you may contact the payer at (318) 361-0900, Option 3.
- Please note: There is a different enrollment process for new and existing enrollments. Please ensure to complete the process that corresponds to your submission type.
- ERA enrollment processing timeframe is approximately **14 business days**.
- To check status of ERA enrollment, you can visit the VHP portal and check your ACH/ERA enrollment status. This information is located on the ACH/ERA tab in the portal.

835 Electronic Remittance Advice:

New Enrollments-

- Access the Vantage Provider Portal at https://providers.vantagehealthplan.com/.
- Click **'Register a New Group'** to begin creating an account. Follow the prompts to complete the registration process.
- Once the registration form has been submitted, you will receive an email from the payer via DocuSign. Click **'Review Document'** to review and sign the document.
- Once you have signed the agreement, your request will be reviewed. You will receive an email once the registration has been approved.
- Once logged in, click the **'ACH/ERA'** button on the left-side of the screen, then click **'Sign Up'** in the top right-hand corner of the screen.
- Select the Tax ID from the dropdown box, then enter your NPI. Select **'BOTH'** or **'ERA.'**
  - Do not select **'ACH'** as remits will have to be downloaded from the portal if this option is selected.
- If you selected **'BOTH,'** you will be prompted to enter your bank account information.
- From the **'Trading Partner Information'** dropdown, select **'ClaimRemedi'** then click **'Submit.'**

Existing Enrollments-

- Access the Vantage Provider Portal at https://providers.vantagehealthplan.com/.
- Click **'I Have an Account'** or **'Log In'** on the homepage to access your account.
- Once logged in, click the **'ACH/ERA'** button on the left-side of the screen, then select your Tax ID from the dropdown box.
- Click **'Edit'** next to **'ERA Information.'**
- Update the Trading Partner by selecting **'ClaimRemedi'** from the **'Trading Partner Information'** dropdown then click **'Submit.'**

Date on-line enrollment completed: ______________________