

Railroad Medicare Palmetto GBA 837 and 835

EDI Enrollment Instructions:

- Complete the online enrollment **using the billing/group provider information as credentialed with Railroad Medicare.**
- Palmetto sends a confirmation notice to the email address entered on the online EDI Application form.
- EDI enrollment processing timeframe is approximately **20 business days.**
- To check status of EDI enrollment, please contact **Palmetto Provider Contact Center at 888-355-9165.**

837 Claim Transactions and 835 Electronic Remittance Advice:

- Navigate to the EDI Online Enrollment tool at https://www4.palmettogba.com/edi_online_enroll/?lob=RRB&type=New.
 - From the **'Customer Type'** dropdown, choose **'New.'**
 - From the **'Action Type'** dropdown, choose **'Add Provider(s)'** then click **'Next.'**
- You will be directed to the **'Railroad Medicare New Customer Add Provider(s)'** page.
 - Choose **'Clearinghouse or Billing Service.'**
 - For the transactions, check the boxes next to **'Submit Claims'** and **'Receive Electronic Remittances.'**
 - Review the selected information, then click **'Next.'**
- Complete the Provider Information section on the **'Railroad Medicare Apply for EDI Access'** page.
- Under the Submitter Information section, complete the fields with the below information:
 - Submitter ID: **RR2159**
 - Receiver ID: **ER2159**
 - Submitter Name: **eSolutions, Inc.**
 - Owner Name: **es Holdings Co., Ltd.**
 - Type of Submitter: **Clearinghouse**
- Under the Contact Information section, complete the fields with the below information:
 - First and Last Name: **Payer Relations**
 - Email: **enrollment@claimremedi.com**
 - Phone: **866-633-4726**
 - Address: **8215 W. 108th Terrace, Overland Park, KS 66210**
 - Name of Network Service Provider: **Provider Name**
 - Review the completed information, then click **'Next.'**

- You will be directed to the **'EDI Agreement'** page.
 - Check the box to agree to the EDI Enrollment Agreement terms, then complete the required fields.
 - Review the completed information, then click **'Next.'**
- You will be directed to the **'Provider Authorization Form'** page.
 - Review the completed fields.
 - Check the box to authorize the enrollment.
 - Enter your name, then click **'Preview/Download Form(s)'** to receive a copy of the submitted enrollment.
 - Click **'Submit.'**

Date on-line enrollment completed: _____

Submit Completed Document:

Submit any forms and this cover page to ESH@claimremedi.com
eSolutions Enrollment Team will complete the enrollment.