

Zelis Payments ERA 835

EDI Enrollment Instructions:

- To authorize Zelis Payments to provide EFT/ERA, the provider is to log into the payer's website. Use the link provided to access the Zelis Payments web portal to complete the enrollment.
- Enrollment processing timeframe is approximately 15 business days.
- Both ERA and EFT enrollment is completed through the portal.
- ***We have been notified by Zelis that they have updated their ERA enrollment requirements and will not allow ERA enrollment without EFT. They are also requiring that any previous ERA enrollments complete without EFT will need to be updated to include EFT. If the EFT enrollment is not completed, you will not be able to receive remits through your clearinghouse.***
- ***Since the payer has chosen Zelis as their only method of ERA enrollment, we unfortunately cannot bypass the EFT enrollment. Zelis payments is a third-party company chosen by payers to manage EFT and ERA transactions. Waystar (eSolutions), is a HIPAA Trading Partner but is not responsible for the services, website, or any service fees Zelis may charge the provider.***
- Any questions/concerns, please reach out to the **payer directly** or to Zelis at support@zelispayments.com or (877) 828-8770.

835 Electronic Remittance Advice:

Go to www.zelispayments.com

Click on “**Provider Login**”

Enter **your login credentials**

If new to Zelis select “**Sign up Now!**”

Follow the appropriate instructions given on the portal to start the enrollment process.

ERA Enrollment, Select “**Clearinghouse**” from the drop-down menu.

Delivery Options, select “**ClaimRemedi**” from the drop-down menu.

Complete all information and Click **Submit**.

Review all information entered.

Submit Enrollment:

In the “**Agreement**” section at the bottom of the Enrollment Review page, select the **Checkbox** and click “**Submit**” to complete your enrollment.



How to Enroll for ePayments with Clearing House Data Delivery

To enroll in 835 ERAs, you must enroll into the Zelis Network, and create an account with Zelis™ to become verified. Once verified, providers may select the clearinghouse from which they wish to receive claims.

Providers who choose to enroll in the Zelis Network receive the following benefits which are included within the all-inclusive per payment fee structure:

- Access to a growing network of 330+ payers through a single enrollment
- Choice of ACH or Virtual Credit Card payment modality
- Intelligent Payment Routing for multiple payees that share a Tax ID
- Options to consolidate payments into fewer transactions
- ERA/835 delivery to Clearinghouse or via SFTP to complete the end-to-end payment cycle
- Ability to route ERA/835s to different Clearinghouses by mapping individual Payers
- Data analytics and reporting functionality
- Access to combine ERA into a single XLXS file download
- Request copies of EOPs/EORs/EOBs to be faxed either as a onetime request or subscription
- Payment transaction and remittance data stored for 10 years

Want to enroll now and get all these benefits?

Please call 855-496-1571 between the hours of 8:30AM - 7PM EST Monday - Thursday (8:30AM - 5PM EST Friday) to speak with a Provider Enrollment Advisor.

Already enrolled with Zelis or working with an implementation team? No further action is required! Please speak with your implementation specialist if you have any questions.

Only interested in ERA (835)?

If you do not want to enroll with Zelis payments you may be able to download ERA only via a secure web portal, please reach out to your payer directly to obtain further instructions.