

## Independent Health 837 and 835

### EDI Enrollment Instructions:

- Please save this document to your computer. Open the file in the Adobe Reader program and type directly onto the forms.
- Complete the forms using the provider's **billing/group information as credentialed** with this payer.
- Once completed, save for your records, print and obtain appropriate signature(s).
- EDI enrollment processing timeframe is approximately **10 business days**.
- To check status of EDI enrollment, please contact **Independent Health at 716-635-3911**.

### 837 Claim Transactions and 835 Electronic Remittance Advice:

#### Electronic Claims Sender Request Form

Complete all applicable fields.

Check the box next to '**ANSI 837 Institutional**' or '**ANSI 837 Professional**' depending on the type of claims you will be submitting.

#### Electronic Transaction Agent Designation Letter

Complete all applicable fields.

Provider or Authorized Agent must print name, date, address, Tax ID, telephone number and sign where indicated.

#### EDI Enrollment Form- Application for Electronic Remittance Advice 835 (ERA)

Complete all applicable fields.

Check the box next to '**New Enrollment**' or '**Change Enrollment**' within the '**Section 10- Submission Information**' section.

Provider or Provider's Representative must print name, title, date, and sign where indicated.

### Submit Completed Document:

Fax to Independent Health  
**716-929-1062**



## Electronic Claims Sender Request Form

Please fax the completed form to (716) 929-1062.

Please contact the E-Commerce call center at (716) 635-3911 with any questions.

**Please indicate reason for request:**

☐ New EDI Submitter ☐ Software Vendor Change ☐ Other: \_\_\_\_\_

**Please indicate the transaction(s) you would like to exchange:**

☐ ANSI 837 Institutional ☐ ANSI 837 Professional

Office Practice Name: \_\_\_\_\_ Date of Request: \_\_\_\_\_

Office Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Office Contact Person: \_\_\_\_\_ Contact Phone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_ E-Mail Address: \_\_\_\_\_

Tax ID#: \_\_\_\_\_ NPI Number(s): \_\_\_\_\_

Multiple Offices with same Tax ID#: ☐ Yes ☐ No

Multiple Offices with multiple Sender Id's: ☐ Yes ☐ No

Will your office be using a Clearinghouse: ☐ Yes ☐ No

Clearinghouse Name: \_\_\_\_\_ Clearinghouse Contact: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_ Contact E-Mail Address: \_\_\_\_\_

Practice Management Software: \_\_\_\_\_ Contact Person: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ E-Mail Address: \_\_\_\_\_

Desired Submission Method: ☐ Web Upload ☐ SSL with PGP Encryption ☐ SFTP with PGP Encryption ☐ CORE - HTTP MIME Multipart ☐ CORE - SOAP + WSDL

Please contact the eCommerce Call Center at (716) 635-3911 with any questions.



## Electronic Transaction Agent Designation Letter

Independent Health Association, Inc.  
Attn: e-Commerce Dept.  
511 Farber Lakes  
Buffalo, New York 14221

Date: \_\_\_\_\_

Dear Sir or Madam:

I, \_\_\_\_\_, authorize \_\_\_\_\_ to  
Authorized Agent for Covered Entity Clearinghouse/Payment Processor  
exchange electronic files and access electronic documents, as described

below, with Independent Health Association, Inc. for \_\_\_\_\_.  
Covered Entity

I further certify that a valid Business Associates Agreement is in effect

between: (1) the \_\_\_\_\_ and \_\_\_\_\_  
Clearinghouse/Payment Processor Covered Entity  
and its subsidiaries and (2) \_\_\_\_\_ and \_\_\_\_\_.  
Covered Entity Authorized Agent for Covered Entity

**We are requesting access to the following types of files to exchange and/or review:**

- ☐ 837 Electronic Claim Files and Response Files
- ☐ 835 Electronic Remittance Advices
- ☐ Electronic Documents on Reveal (Requires Reveal Intake Form & User Agreement)

Sincerely,

\_\_\_\_\_  
Signature of Authorized Agent for Covered Entity

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name of Authorized Agent for Covered Entity

\_\_\_\_\_  
Tax ID

\_\_\_\_\_  
Address

\_\_\_\_\_  
Submitter/Trading Partner ID

\_\_\_\_\_  
City, State, Zip Code

\_\_\_\_\_  
Telephone Number (including Area Code)

*Please fax this letter to (716) 929-1062. No information will be released to the Clearinghouse/Payment Processor until a signed letter is returned to Independent Health.*



# EDI Enrollment Form for Medical Claims

## Application for Electronic Remittance Advice 835 (ERA)

Independent Health: Electronic Remittance Advice (ERA) Authorization Agreement

\* Indicates a required field.

### Section 1 – Provider Information:

\* Provider Name:

Doing Business As Name (DBA):

\* Provider Address:

\* Street:

\* City:

\* State/Province:

\* Zip Code/Postal Code:

Country Code:

### Section 2 – Provider Identifiers Information:

#### Provider Identifiers

\* Provider Federal Tax Identification Number (TIN) or Employer Identification Number (EIN):

\* National Provider Identifier (NPI):

#### Other Identifier(s)

\* Assigning Authority:

Trading Partner ID:

Provider License Number:

License Issuer:

Provider Type:

Provider Taxonomy Code:

### Section 3 – Provider Contact Information:

\* Provider Contact Name:

Title:

\* Telephone Number:

Telephone Number Extension:



# EDI Enrollment Form for Medical Claims

## Application for Electronic Remittance Advice 835 (ERA)

\* Email Address:

Fax Number:

### Section 4 - Provider Agent Information:

\* Provider Agent Name:

\* Street Address:

\* City:  \* State:  \* Zip:

Contact Name:

Title:

Telephone #:  Fax #:

E-mail Address:

### Section 7 – Electronic Remittance Advice Information:

\* Must select one of the following:

* Billing NPI Number	Name of Billing Provider
<input type="text"/>	<input type="text"/>
* Billing Tax ID Number	Name of Billing Provider
<input type="text"/>	<input type="text"/>

Method of Retrieval: \* Must select one of the following:

☐ Internet FTP

☐ Secure FTP

☐ Transaction Assistant

### Section 8 – Electronic Remittance Advice Clearinghouse Information

\* Clearinghouse Name:

Clearinghouse Contact Name:

Telephone Number:

Email Address:  Fax Number:



# EDI Enrollment Form for Medical Claims

## Application for Electronic Remittance Advice 835 (ERA)

### Section 9 – Electronic Remittance Advice Vendor Information:

\* Vendor Name:

Vendor Contact Name:

Telephone #:

E-mail Address:

### Section 10 – Submission Information:

- \* Reason for submission:
- ☐ New Enrollment (request for a new trading partner number)
  - ☐ Change Enrollment
  - ☐ Cancel Enrollment

\* **Authorized Signature** - A signature is required from either the provider or an authorized provider representative. Only one billing provider may be enrolled per form.

Provider or  
Provider's Representative

(Sign)

(Print)

(Print Title)

(Date)

Completed EDI enrollment forms may be emailed to: [e-commerce@independenthealth.com](mailto:e-commerce@independenthealth.com)

Or faxed to: 716-929-1062

Or mailed to: Independent Health

ATTN: eCommerce

511 Farber Lakes Drive

Buffalo, NY 14221